

# Display Maintenance or Outage Message



Utilize Evergage to inform users of scheduled maintenance or service outages.

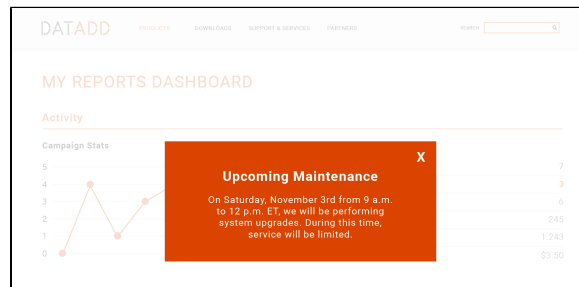
<b>Category</b>	Customer Success	<b>Vertical</b>	Technology, SaaS
<b>Topic</b>	Use a popup message to inform application users of scheduled maintenance or service outages	<b>ID #</b>	166

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## Example

Like many companies with SaaS applications, Evergage periodically schedules downtime to perform system updates and maintenance. To ensure customers are aware of upcoming maintenance schedules, display a popup message with pertinent information once a user logs into your application.



## Segment

Display message to all logged in users.

## Measure

The success of this campaign is measured in reduced support tickets and calls during planned outages.

## Setup

Given the potential urgency of these messages, a popup message is usually most effective.